



# Cabuyao Water District

Rojjula 4M Bldg. 2, F.B. Bailon St., Rosario Village, Brgy. Sala, Cabuyao City  
Tel. No.: (0+9) 832-1620 Website: [www.cabuyaowaterdistrict.com](http://www.cabuyaowaterdistrict.com)  
Email: [waterdistrictcabuyao@yahoo.com](mailto:waterdistrictcabuyao@yahoo.com)

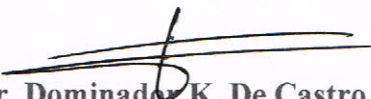
## CERTIFICATION of COMPLIANCE

I, **Dominador K. De Castro, Jr.**, Filipino, of legal age, General Manager of **Cabuyao Water District**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its implementing Rules and Regulations, hereby certify and declare the following truths:

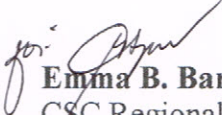
1. The **Cabuyao Water District** has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Application for New Service Connection
  - b. Acceptance of Water Bills Payment
  - c. Attending to Complaints and Reports
  - d. Reconnection of Service Connection
  - e. Voluntary Temporary Disconnection of Service Connection
2. The Citizen's Charter is posted as information billboards in all the service offices of Cabuyao Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written in English and published as an information material.
5. The Citizen's Charter is uploaded in the District's website and accessible to the public.

This certification is issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 25<sup>th</sup> day of February 2015 in the City of Cabuyao, Laguna, Philippines.

  
**Engr. Dominador K. De Castro, Jr.**  
General Manager

Noted:

  
**Emma B. Barrera**  
CSC Regional Director II  
CSCFO - Laguna

**"Protecting our waters for future generations."**

(Sec. 31 & 39, P.D. 198)